

Borough	Last meeting	Borough	Last meeting
Barking & Dagenham	16 August (public) 6 September 6 December	Enfield	18 July (public) 10 October 24 January 2019 24 April 2019
Barnet	13 August 19 November	Greenwich	18 March (public) Further dates Tbc
Bexley	May (public) 20 September	Hackney	10 July (Board) Tbc October (public)
Brent	27 June (public) 26 September 5 December	Hammersmith and Fulham	18 July (public) Tbc
Bromley	24 May 29 September 12 November 22 November Public summit (tbc)	Haringey	17 March (public) 28 June (Board) 18 October 15 January 23 April 11 July
Camden	12 June (public) 23 July (Board Trustees) 6 September 28 November 29 January 2019 27 March 2019	Harrow	24 May (Board) 7 June (public) 6 October 8 November
Croydon	25 July (public) Future dates tbc	Havering	10 April (public) 10 July (Board) 9 October 8 January 2019
Ealing	14 March 2018 (public) 25 July 29 October 23 January 2019 11 March 2019 (public) 1 May 2019	Hillingdon	22 May 25 September 27 November Public event (tbc)

Borough	Last meeting	Borough	Last meeting
Hounslow	26 June 10 September	Redbridge	25 July (all meetings open to the public) 17 October
Islington	17 July (public) 25 September 27 November 29 January 2019 26 March 2019	Richmond - Upon - Thames	31 July (all meetings open to the Public meeting) 30 October
Kensington and Chelsea	6 July 15 October Public event (tbc)	Southwark	16 July (public) Tbc October/November
Kingston - Upon - Thames	3 September (public) 2 December	Sutton	26 July 3 October 16 January 2019 2 April 2019 Public event (tbc)
Lambeth	Public event (tbc)	Tower Hamlets	10 April (public) 13 August (Board) 6 October
Lewisham	19 June (public) 25 September 4 December 5 March 2019	Waltham Forest	30 August (public) 26 November
Merton	6 June 5 September 5 December Public event (tbc)	Wandsworth	5 December (public) 7 June 10 October (public)
Newham	Dates tbc	Westminster	Dates tbc

Borough	2016/17 and 2017/18 inclusive of £5,200 for administrative support
Barking & Dagenham	£31,933.00
Barnet	£30,449.00
Bexley	£27,996.00
Brent	£34,480.00
Bromley	£29,493.00
Camden	£30,130.00
Croydon	£33,073.00
Ealing	£32,554.00
Enfield	£32,038.00
Greenwich	£33,325.00
Hackney	£34,650.00
Hammersmith & Fulham	£29,363.00
Haringey	£34,650.00
Harrow	£28,069.00
Havering	£28,016.00
Hillingdon	£28,781.00

Borough	2016/17 and 2017/18 inclusive of £5,200 for administrative support
Hounslow	£30,838.00
Islington	£34,650.00
Kensington & Chelsea	£28,872.00
Kingston	£27,151.00
Lambeth	£34,322.00
Lewisham	£33,762.00
Merton	£27,256.00
Newham	£34,650.00
Redbridge	£28,900.00
Richmond	£27,996.00
Southwark	£34,001.00
Sutton	£27,064.00
Tower Hamlets	£34,650.00
Waltham Forest	£34,650.00
Wandsworth	£31,912.00
Westminster	£30,119.00

VDNs:	BT Emergency 999; CW Emergency 999	
Month	Inbound Calls	Average Answer Speed (in seconds)
Sep-17	165673	12.92
Oct-17	180276	15.15
Nov-17	165772	12.82
Dec-17	166085	16.64
Jan-18	156112	11.18
Feb-18	147143	13.34
Mar-18	170098	19.94
Apr-18	162031	14.16
May-18	186112	19.24
Jun-18	194599	30.81
Jul-18	211863	41.6
Aug-18	184523	21.32

2010/11	2011/12	2012/13	2013/14	2014/15	2015/16
19.6m	17.4m	18.8m	20.4m	19.0m	18.3m

2016/17	2017/18	2018/19	2019/20	2020/21
17.0m	16.4m	17.2m	16.9m	16.8m

	2010/11	2011/12	2012/13	2013/14
	Expenditure	Expenditure	Expenditure	Expenditure
Electricity	£1,316,195	£1,155,922	£1,399,212	£1,333,279
Gas	£1,094,418	£783,446	£1,207,553	£1,002,921

Total energy	£2,410,613	£1,939,368	£2,606,765	£2,336,200
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	2014/15	2015/16	2016/17	2017/18
	Expenditure	Expenditure	Expenditure	Expenditure
Electricity	£1,295,722	£1,170,861	£1,290,516	£1,456,406
Gas	£877,293	£703,590	£717,241	£733,219

Total energy	£2,173,015	£1,874,451	£2,007,757	£2,189,625
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	2018/19	2019/20	2020/21
	Budget	Proposed budget	Proposed budget
Electricity	£1,419,190	£1,511,190	£1,556,190
Gas	£815,014	£760,014	£783,014

Total energy	£2,234,204	£2,271,204	£2,339,204
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London Living Rent/Shared Ownership starts and completions reported in 2017-18 by borough

Location	Start on Sites Apr 2017 - Mar 2018 (outturn)		Completions Apr 2017 - Mar 2018 (outturn)	
	Shared Ownership	London Living Rent	Shared Ownership	London Living Rent
Barking and Dagenham	183	0	50	0
Barnet	495	0	136	0
Bexley	62	44	66	0
Brent	23	0	59	0
Bromley	109	76	8	76
Camden	0	0	53	0
City of London	0	0	0	0
Croydon	387	30	31	0
Ealing	504	20	154	0
Enfield	87	0	63	0
Greenwich	206	0	259	0
Hackney	24	0	26	0
Hammersmith and Fulham	8	0	8	0
Haringey	284	0	107	0
Harrow	81	23	25	0
Havering	0	0	20	0
Hillingdon	143	0	0	0
Hounslow	233	0	104	0
Islington	127	0	10	0
Kensington and Chelsea	0	0	0	0
Kingston upon Thames	60	0	2	0
Lambeth	84	0	111	0
Lewisham	139	0	67	0
Merton	149	11	101	0
Newham	811	293	182	0
Redbridge	169	0	0	0
Richmond upon Thames	0	0	0	0
Southwark	574	0	186	0
Sutton	146	0	115	0
Tower Hamlets	470	0	37	0
Waltham Forest	251	72	75	0
Wandsworth	267	0	104	0
Westminster	13	0	6	0
Total:	6,089	569	2,165	76

Enforcement authority	Number of landlords and agents	Number of offences
Barking and Dagenham	5	5
Bexley	2	2
Brent	58	89
Camden	57	105
City of London	0	0
Greenwich	7	43
Haringey	7	20
Havering	3	4
Hillingdon	0	0
Hounslow	2	2
Islington	34	40
Lambeth	1	3
Lewisham	2	2
Newham	150	265
Redbridge	1	1
Richmond upon Thames	8	8
Southwark	25	85
Sutton	2	5
Tower Hamlets	36	60
Waltham Forest	63	75
Wandsworth	12	17
Westminster	31	49
London Fire Brigade	35	55
Ombudsman Services	1	1
Property Redress Scheme	18	19
The Property Ombudsman	13	13
Total	572	968

Count of Borough Reference				
Row Labels	Last 5 years	Last 10 years	Last 14 years	Grand Total
Barnet	1	2	2	5
Bexley	0	2	2	4
Brent	2	1	2	5
Bromley	0	1	1	2
Camden	0	1	3	4
Croydon	0	0	1	1
Ealing	0	2	2	4
Enfield	0	0	1	1
Greenwich	0	1	3	4
Hackney	0	0	1	1
Hammersmith and Fulham	2	0	0	2
Haringey	0	0	1	1
Harrow	0	0	4	4
Havering	1	1	1	3
Hillingdon	0	0	1	1
Hounslow	0	0	1	1
Islington	0	0	5	5
Kensington and Chelsea	0	0	1	1
Kingston upon Thames	2	1	0	3
Lambeth	0	2	3	5
Lewisham	0	0	1	1
Merton	1	0	1	2
Newham	0	0	2	2
Redbridge	0	0	3	3
Richmond upon Thames	0	1	1	2
Southwark	0	0	2	2
Sutton	1	1	2	4
Tower Hamlets	0	1	0	1
Waltham Forest	0	1	2	3
Wandsworth	0	1	1	2
Westminster	0	0	2	2
Grand Total	10	19	52	81

Type of Offence	Financial Year		
	2015/16	2016/17	2017/18
Having possession of a controlled drug: Class B - Cannabis and cannabis resin / Cannabinol / Cannabinol derivatives.	31,455	29,354	28,358
Having possession of a controlled drug: Class B - Synthetic cannabinoid agonists	-	17	34
Permitting premises to be used for unlawful purposes - Class B Cannabis.	11	8	6
Possession of a controlled drug with intent to supply: Class B - Cannabis and cannabis resin / Cannabinol / Cannabinol derivatives.	823	859	672
Possession of a controlled drug with intent to supply: Class B - Synthetic cannabinoid agonists	-	2	2
Production or being concerned in production of a controlled drug: Class B - Cannabis and cannabis resin / Cannabinol / Cannabinol derivatives.	747	663	608
Supply or offering to supply a controlled drug: Class B - Cannabis and cannabis resin / Cannabinol / Cannabinol derivatives.	177	177	156
Supplying or offering to supply a controlled drug: Class B - Synthetic cannabinoid receptor agonists	1	2	14
Total	33,214	31,082	29,850

Year	Month	Total 101 Calls	101 calls incomplete	Average of 101 answer times (secs)*
2015	Jan	224269	2716	7
	Feb	208976	3577	10
	Mar	240608	8057	18
	Apr	224478	2763	7
	May	237100	5149	12
	Jun	253736	8413	17
	Jul	265840	6610	14
	Aug	237780	6442	14
	Sep	234868	7294	17
	Oct	240328	6138	14
	Nov	233726	4991	11
	Dec	223015	6929	16
2016	Jan	221197	2840	7
	Feb	219922	4827	12
	Mar	228388	6550	15
	Apr	228142	8291	18
	May	248110	11744	24
	Jun	261077	19754	37
	Jul	285013	47161	87
	Aug	266343	25561	52
	Sep	260523	50790	122
	Oct	247424	57734	157
	Nov	227533	34116	97
	Dec	221436	48966	139
2017	Jan	216947	24025	68
	Feb	219088	58853	210
	Mar	247027	84428	257
	Apr	225278	66382	221
	May	258471	92730	298
	Jun	282777	151147	580
	Jul	263069	102644	263
	Aug	229612	60040	130
	Sep	225905	78008	184
	Oct	241107	106569	275
	Nov	219297	89774	235
	Dec	196872	85228	272
2018	Jan	209260	60476	153
	Feb	195878	81166	274
	Mar	213374	95780	306
	Apr	202440	72287	217
	May	231215	117579	409
	Jun	235781	128803	638
	Jul	247447	141074	904

Mavors Question - 2018/2348

Count of monthly Notifiable Offences recorded and Sanction Detections Cleared up where a Suspect was riding pedal cycle at time of the offence
 Recorded or Detected between 01/01/2015 to 31/08/2018

* 2018 is January to August so should not be compared to other complete Calendar years.

Offence Group Category	2015												2016												2017												2018 *																			
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2015 Total	2015 SD	2015 SD Rate	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2016 Total	2016 SD	2016 SD Rate	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2017 Total	2017 SD	2017 SD Rate	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2018 Total	2018 SD	2018 SD Rate
Violence Against the Person	9	9	7	5	8	17	11	21	10	6	10	4	117	20	17.1%	10	14	1	16	13	17	13	25	18	18	10	6	161	16	9.9%	9	5	22	18	24	32	40	31	33	30	30	16	290	24	8.3%	12	16	13	28	21	20	50	33	193	5	2.6%
Sexual Offences	1	1	0	0	1	4	4	2	2	3	1	6	25	4	16.0%	0	2	1	0	0	2	8	3	3	10	2	4	35	1	2.9%	1	3	13	11	1	9	12	10	15	10	7	3	95	13	13.7%	1	3	2	5	7	3	3	5	29	1	3.4%
Robbery	42	36	56	53	59	53	61	48	35	48	44	51	586	39	6.7%	48	39	47	37	43	55	57	83	41	59	65	89	663	21	3.2%	56	77	117	120	88	75	134	111	83	133	127	64	1185	31	2.6%	85	69	70	108	88	164	126	876	13	1.5%	
Burglary	8	7	2	6	9	7	6	5	1	2	5	8	66	17	25.8%	1	5	5	8	8	5	4	10	6	2	6	7	67	10	14.9%	6	1	1	9	9	10	9	14	11	8	6	8	92	18	19.6%	9	2	9	13	17	18	29	22	119	9	7.6%
Vehicle Offences	11	8	11	16	10	7	9	9	9	14	8	21	133	8	6.0%	11	7	8	10	12	20	13	10	10	10	15	10	136	14	10.3%	15	8	11	15	18	18	28	27	9	17	16	10	201	8	4.0%	18	15	24	31	41	46	58	38	271	5	1.8%
Theft	248	278	309	412	284	261	253	180	173	218	283	327	3226	63	2.0%	258	209	213	248	285	363	411	349	213	316	469	459	3793	56	1.5%	517	410	611	434	522	348	270	287	274	390	437	193	4693	42	0.9%	294	236	272	481	358	618	461	375	3095	26	0.8%
Arson and Criminal Damage	4	5	3	1	6	4	12	2	4	6	9	7	63	7	11.1%	4	4	2	5	7	6	4	4	5	9	6	6	62	1	1.6%	6	7	8	9	12	14	19	13	11	10	8	5	122	5	4.1%	9	5	12	7	9	7	20	13	82	1	1.2%
Drug Offences	1	3	4	4	4	3	8	6	7	2	4	4	50	48	96.0%	14	5	1	4	3	9	4	5	6	6	9	5	71	58	81.7%	5	5	4	4	6	4	6	6	3	7	2	2	55	46	83.6%	2	4	3	4	4	9	6	7	39	32	82.1%
Possession of Weapons	1	0	0	1	1	1	2	2	0	2	0	0	10	8	80.0%	2	1	0	0	1	3	0	4	2	1	3	0	17	14	82.4%	1	3	2	5	2	3	2	4	1	1	4	2	30	17	56.7%	3	1	0	5	3	4	4	2	22	14	63.6%
Public Order Offences	9	8	5	8	7	8	11	12	2	7	4	4	85	17	20.0%	4	8	9	4	7	5	1	11	7	12	4	7	79	11	13.9%	5	7	6	18	17	10	13	14	12	8	10	5	125	15	12.0%	3	9	5	9	13	17	20	11	87	12	13.8%
Miscellaneous Crimes Against Society	1	2	3	3	2	1	1	1	0	1	2	1	18	10	55.6%	0	0	1	1	2	0	3	2	1	1	1	1	13	10	76.9%	0	0	0	4	2	2	1	0	1	0	1	1	12	7	58.3%	2	2	2	2	2	2	3	2	17	11	64.7%
Grand Total	335	357	400	509	391	366	378	288	243	309	370	433	4379	241	5.5%	352	294	288	333	381	485	518	506	312	444	590	594	5097	212	4.2%	621	526	795	647	701	525	534	517	453	610	653	318	6900	226	3.3%	438	362	412	693	563	910	818	634	4830	129	2.7%



23 July 2018

Mr James Farrar
UPHD
12-20 Baron Street
London
N1 9LL

Dan Maskell
Head of Stakeholder Relations
Taxi and Private Hire
Transport for London

2nd Floor, Zone 2G2,
230 Blackfriars Road,
SE1 8NW

By email

Dear James,

I write in response to your open letter, of 19 July, to the Mayor of London, Sadiq Khan.

Taking each of your points in turn:

1. **Worker rights**

As we have made repeatedly clear to the UPHD, current legislation does not provide for the regulation of driver pay and working conditions by Transport for London (TfL). Drivers choose which operator (or operators) they work for, and the working terms and conditions they are prepared to accept. It is not within TfL's remit to advise on arrangements between private hire drivers and who they choose to work for.

However, the Mayor has voiced support for rulings brought by drivers who felt they did not have access to basic work place rights. In addition, TfL has played an active role in the Department for Transport's Task and Finish Group on taxi and private hire, which examined a range of issues including driver pay and working conditions. The report by the chair of the Group was recently submitted to Nus Ghani MP, the Parliamentary Under Secretary of State at the Department for Transport.

In a policy statement published earlier this year, TfL has also reaffirmed that private hire operators should be actively promoting the welfare and working conditions of drivers. These proposals will be the subject of a consultation later this year and we would encourage you and your members to respond to this.

2. **Fair share of the regulatory and cost burden**

As you know, TfL is committed to ensuring that London's private hire trade continues to deliver a high quality and safe transport service for passengers.

We have introduced a number of regulatory measures to improve standards and security in the private hire industry, all of which have been subject to consultation and in some cases, legal challenge.

With regard to your comments on the increased costs to drivers, our primary aim has and always will be to ensure the safety of the travelling public. It is therefore essential that the drivers we license are equipped with the knowledge and ability to provide a high quality service. Private hire drivers have a number of ways of satisfying the English language requirement – by providing evidence of a range of qualifications. Drivers have until 30 April 2019 to satisfy this requirement.

As you will be aware, we have recently concluded a public consultation on proposals to introduce an advanced driving test for private hire drivers. Prior to the consultation, we commissioned an Integrated Impact Assessment which took into consideration a number of factors, including costs. We are now considering the results of the consultation before a final decision is made on the proposal.

Similarly, the proposal to remove the Congestion Charge exemption for private hire vehicles is just that at this stage, a proposal. We would urge you and your members to respond to the consultation and provide your considered views on the proposal.

The introduction of newly structured licensing fees for private hire operators, which again was subject to legal challenge, ensure that operators pay a fee that more fairly reflects the costs of licensing, administration, compliance and enforcement activities that they are responsible for.

3. Right to represent

As was explained to you in an email from our Interim General Manager of Taxi and Private Hire, Graham Robinson, on 6 March 2018, TfL is committed to eradicating all forms of bullying and harassment which may be on the grounds of race, nationality, ethnicity, gender, disability, age, sexual orientation, religion, belief, faith or any other personal characteristic. To reiterate, we expect all licensed drivers and trade representatives to behave in a fair and non-discriminatory manner, to be courteous and polite and to treat all members of the public with respect at all times and without exception. You are aware that we carried out a full investigation into Mr Merrill's tweets in the summer of 2017 and that appropriate action was taken.

I disagree with your assertion regarding TfL's engagement with representatives and members of the private hire trade. As we have advised you on numerous occasions, we meet regularly with a variety of bodies representing the interests of private hire companies, operators and drivers. This includes regular meetings with the GMB Union, which is an established and recognised body representing the interests of private hire drivers.

With regard to engagement with the UPHD specifically, we have consistently engaged with you and the UPHD, responding to any emails and dealing with any casework that has been submitted. We have also offered to meet with you on at least three occasions this year alone. On each occasion the UPHD did not respond to the offer.

One final point on the subject of engagement; in a recent email the UPHD indicated that it wanted to engage in meaningful dialogue on a number of issues. However, in the proceeding days the UPHD has repeatedly accused TfL of institutional racism on Twitter, published this open letter and then disrupted a Mayor's Question Time session. This approach seems to strongly contradict the UPHD's request for meaningful engagement.

That being said, you have since accepted our invite. If you could suggest a suitable time and date, we will facilitate a meeting at our offices.

4. Safety and security

Safety and security of passengers and drivers using private hire services is paramount and we are committed to ensuring that London's private hire trade continues to deliver a high quality and safe transport service for passengers. This is why we will continue to introduce measures to drive up standards across the board.

We've recruited 250 additional TfL Compliance Officers to support our licensed drivers and to swiftly deal with illegal or non-compliant issues within the trade. This will reduce illegal activity and increase confidence in law abiding private hire services.

Earlier this year we consulted on a number of further regulatory measures to address safety in private hire vehicles. We also plan to consult later this year on proposals contained in our policy paper, available [here](#), and this would be the most appropriate forum for you to provide your views on this issue.

We'd urge you and your members to report any allegations of crime to the police and cooperate fully with their investigations.

Yours sincerely

Dan Maskell
Head of Stakeholder Relations
Taxi and Private Hire
Transport for London

Mayors Question 2018/2352 - Stolen Scooters, mopeds and motorcycles recorded by the MPS between 01/01/2015 to 31/08/2018

	2015	2016	2017	2018
Jan	877	992	1146	1128
Feb	778	1026	1182	879
Mar	1122	1002	1518	833
Apr	1134	1165	1633	902
May	1075	1506	1455	904
Jun	1083	1486	1389	908
Jul	938	1478	1428	986
Aug	895	1360	1221	878
Sep	933	1485	1317	
Oct	1051	1504	1365	
Nov	961	1247	1157	
Dec	927	1186	904	

MQ 2018/2102 : Table 1**All times are shown in minutes: seconds.**

Borough	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Westminster	09:14	09:35	11:33	09:42	09:45	10:26
Kensington & Chelsea	08:56	09:56	09:37	10:24	10:31	11:07
Camden	10:55	13:25	09:50	09:52	10:03	10:34
Hammersmith & Fulham	08:59	09:50	10:18	09:50	09:52	10:16
Hackney	08:36	09:40	09:22	08:56	09:51	08:58
Tower Hamlets	09:58	10:51	10:30	10:09	09:49	10:07
Waltham Forest	10:01	10:30	10:29	09:56	11:54	10:55
Redbridge	09:47	10:17	11:22	10:29	10:45	11:10
Havering	11:26	10:27	11:40	10:54	11:33	11:55
Newham	09:58	10:59	10:44	10:58	12:19	13:08
Barking & Dagenham	10:36	11:35	11:15	11:03	10:55	11:10
Lambeth	08:35	08:46	08:51	08:56	09:20	09:37
Southwark	08:49	09:06	09:07	08:59	09:03	09:41
Islington	09:27	09:11	09:21	09:17	09:46	10:07
Lewisham	08:46	08:50	09:54	09:39	10:15	09:58
Bromley	10:17	10:25	11:18	10:52	11:16	11:58
Harrow	09:11	08:59	09:25	09:03	08:59	11:26
Brent	11:32	13:04	11:11	11:02	11:07	12:08
Greenwich	10:26	11:31	10:38	10:41	11:12	11:49
Bexley	10:24	09:59	11:01	11:49	11:29	11:28
Barnet	12:03	11:31	12:57	12:06	11:56	12:44
Richmond Upon Thames	09:23	09:57	11:32	09:49	11:07	12:51
Hounslow	12:21	10:17	11:40	11:09	11:23	13:25
Kingston Upon Thames	08:53	10:04	09:52	10:04	10:48	13:17
Merton	09:17	09:02	09:22	10:17	09:30	11:20
Wandsworth	09:34	10:05	11:05	10:34	10:39	11:34
Ealing	09:24	10:16	10:31	10:14	10:04	10:41
Hillingdon	11:03	11:31	11:59	11:13	11:49	12:02
Enfield	11:13	12:32	11:46	11:34	12:20	11:23
Haringey	12:25	11:04	15:19	10:21	11:23	11:13
Croydon	10:21	11:06	11:19	11:37	11:50	12:34
Sutton	09:27	09:07	09:40	10:19	09:26	10:05
MPS	10:05	10:32	10:49	10:22	10:42	11:12

MQ 2018/2102 : Table 2**All times are shown in minutes: seconds.**

Borough	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Westminster	36:21	39:43	44:40	36:31	40:20	44:37
Kensington & Chelsea	44:27	54:45	49:38	51:33	65:34	56:45
Camden	35:45	52:01	39:27	36:41	36:51	39:00
Hammersmith & Fulham	41:44	53:05	60:35	58:33	63:16	56:42
Hackney	53:57	46:39	42:46	74:44	89:30	47:38
Tower Hamlets	60:34	41:54	63:35	56:13	48:36	61:55
Waltham Forest	60:23	80:59	83:10	85:00	56:54	71:10
Redbridge	97:07	60:21	61:40	81:56	82:01	105:25
Havering	40:53	41:32	54:31	50:27	64:12	60:52
Newham	55:12	74:35	51:24	74:24	128:17	111:39
Barking & Dagenham	52:60	62:33	97:09	64:24	59:31	120:17
Lambeth	29:20	32:57	32:13	32:38	44:23	46:18
Southwark	31:30	35:08	31:59	35:56	36:22	38:32
Islington	47:10	35:18	33:15	46:57	39:50	46:44
Lewisham	30:34	33:33	42:32	40:23	52:20	47:40
Bromley	44:36	41:50	41:19	42:15	52:54	54:08
Harrow	42:04	50:13	31:59	42:22	33:49	38:42
Brent	64:12	65:12	78:03	61:39	68:32	91:50
Greenwich	38:36	44:37	44:46	38:35	51:08	53:30
Bexley	43:51	44:05	57:02	52:41	59:51	84:43
Barnet	55:08	65:08	75:37	63:16	63:19	54:38
Richmond Upon Thames	34:05	57:08	71:07	38:48	48:23	69:18
Hounslow	52:55	55:59	56:50	63:53	57:35	58:22
Kingston Upon Thames	49:58	38:05	72:16	40:34	52:41	59:01
Merton	37:08	37:51	35:39	41:44	50:06	85:05
Wandsworth	40:05	52:41	48:19	42:60	56:20	109:0
Ealing	48:10	62:47	53:33	47:34	52:13	64:20
Hillingdon	45:00	41:57	50:42	42:43	48:35	55:07
Enfield	52:33	54:05	55:23	42:31	48:58	60:57
Haringey	110:27	125:2	118:44	93:32	83:23	98:17
Croydon	36:02	48:54	53:02	57:07	55:15	52:22
Sutton	38:07	32:12	33:27	37:32	38:15	44:23
MPS	48:52	52:31	54:44	52:55	57:36	64:11

Jacob Gemma

From: Michael Liebreich <[REDACTED]>
Sent: 03 January 2018 15:12
To: Kenny Shamus; Anne McMeel ([REDACTED]); Ben Story (home); Ben Story (work); Nermin Ruse PA; Nina Skorupska CBE ([REDACTED]); Nina Skorupska PA [Lauren Snoxell] ([REDACTED]); Jo Jagger; Greg Clark CBE ([REDACTED]); Greg Clark CBE (Kim Norris) ([REDACTED]); Ron Kalifa ([REDACTED]); Ron Kalifa PA (Lesley Hargrave) ([REDACTED]); val shawcross; Ibitson Ami; Herbert Sarah (PA to Deputy Chair of TfL)
Cc: Carter Howard; Gourley Jennifer; Brown Mike (Commissioner); Thomson Linda; Branks Kirsten; Tagg Ella (ST); Kilonback Simon; Page Tom; Everett Rob; Riley Sue; Jo Jagger
Subject: RE: TfL Finance Committee: TfL Scorecard 2018/19 Discussion Paper

Ron, Tom, Shamus,

Thanks for sharing the discussion paper on the 2018/2019 TfL Scorecard. It's a good start, and I look forward to discussing it and signing off.

As it stands, however, there is one glaring omission: we must surely have a specific target in the Scorecard for bus safety.

For context:

- The Mayor has been quite clear about the importance of road safety, making Vision Zero one of the centrepieces of his Transport Strategy, and there are tough interim targets for bus safety in the draft MTS (which the SSHR panel worked hard to ensure), as follows.
 - 2022 – reduce the number of people who are killed or seriously injured in, or by, London buses by 70 per cent against 2005-09 levels;
 - 2030 – reduce the number of people killed in, or by, London buses to zero;
- We have an incredibly long way to go to achieve those targets:
 - In the last two and a half years 30 people have died in incidents involving TfL-contracted buses in London. That's nearly two Sandilands per year, to be blunt about it;
 - There are 7000 road traffic collisions *every quarter* involving London buses – nearly one per bus;
 - There are around 1600 injuries from incidents involving London buses *every quarter*;
 - There are around 400 people sent to hospital *every quarter* following incidents involving buses
 - There are around 200 KSIs (killed or seriously injured) every quarter following incidents involving buses.

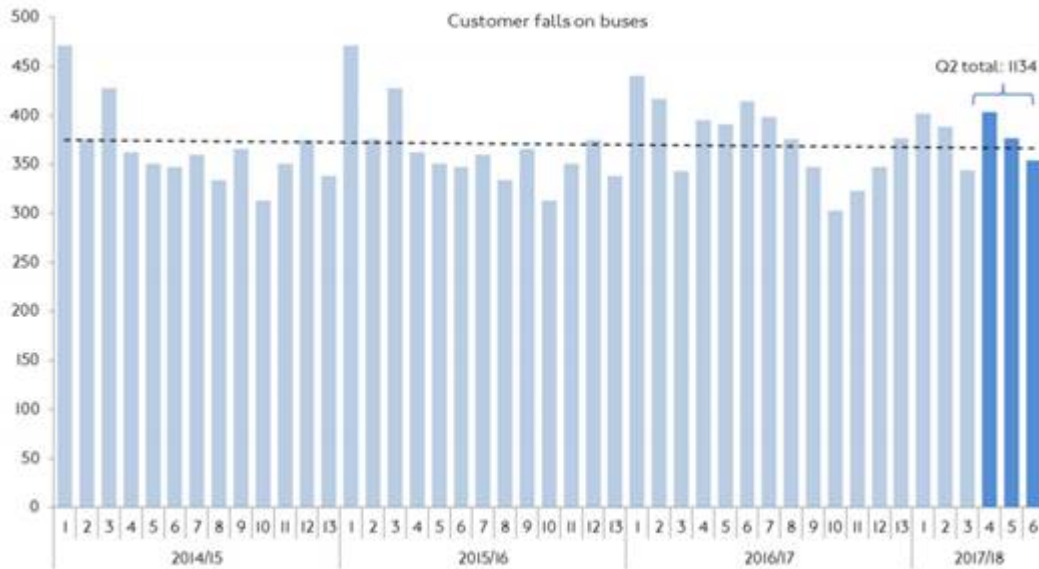
<http://content.tfl.gov.uk/q3-17-london-bus-safety-dashboard.pdf>

<http://content.tfl.gov.uk/sshrp-20171122-item11-hse-annual-report.pdf>

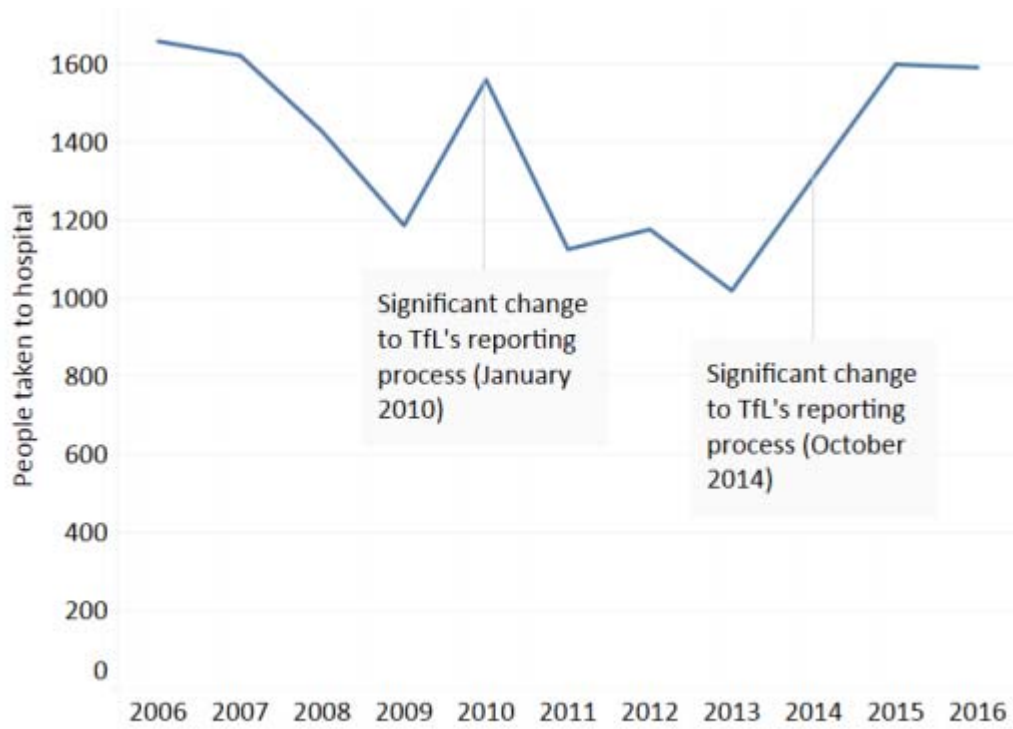
<https://tfl.gov.uk/corporate/publications-and-reports/road-safety>

<http://content.tfl.gov.uk/sshrp-20171122-item09-hse-reports.pdf>

- The trends have not been going in the right direction in any area of bus safety for years: not injuries, not collisions, not slips trips and falls, not hospitalisations, not KSIs, not deaths:

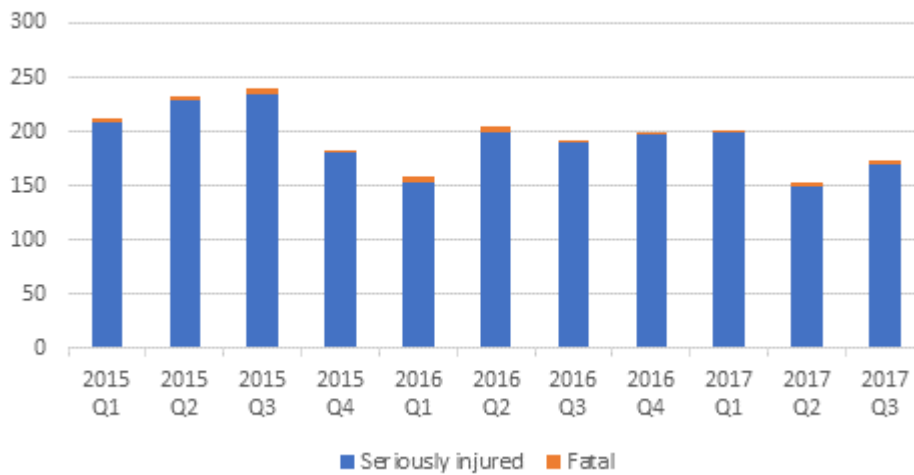


Above: Figure 4. Customer falls on buses 2014/15 – Period 6 2017/18.

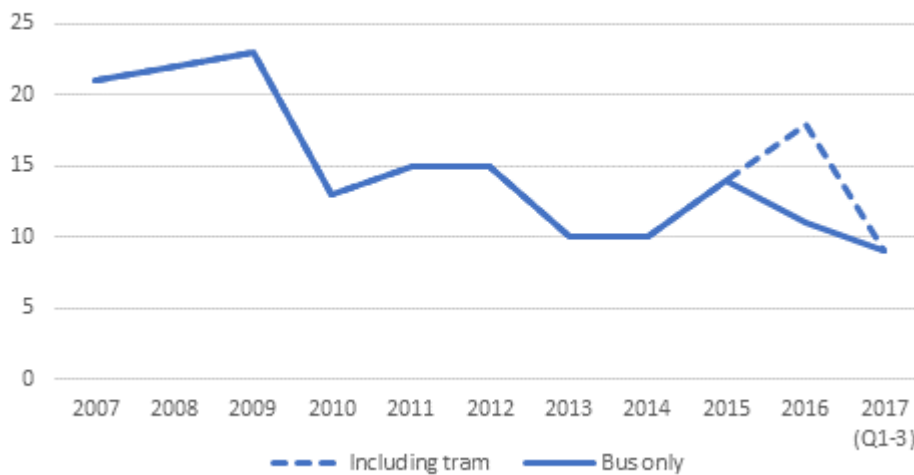


Source: TfL data from bus operators (IRIS)

Bus KSIs by quarter



Bus Fatals, 2007 to 2017



Note: As far as I know we *still* don't publish a timeline of KSI data for buses alone (rather than all of surface or buses + coaches, which have both been improving. So I made my own, based our published quarterly figures since Q1 2015, though it only goes back to Q1 2015, when the basis of reporting changed. Similarly, we still don't publish fatals for buses alone, so I recreated one as best I could. Note that 2017 fatals include only Q1-3 – the final year total is sadly likely to be a bit higher.

- For all its world leadership in other areas, TfL has a weak record on bus safety relative to other cities. The recent GLA report, Driven to Distraction summed it up: “London does not compare well with other major cities on its record for bus safety. Of the 15 world cities measured by the International Bus Benchmarking Group (IBBG), London was one of only five not to have improved since 2007, and was ranked fifth-worst for safety in 2014.” For some reason we publish benchmarking data on rail and underground, but not buses, so I am not including a chart, but it shows other cities improving their bus safety performance while London does not. https://www.london.gov.uk/sites/default/files/final_driven-to-distraction-17-07-17.pdf
- The spotlight is shining increasingly on TfL’s bus safety record, as demonstrated by the recent GLA report “Driven to Distraction” and TfL’s response to it: https://www.london.gov.uk/sites/default/files/final_driven-to-distraction-17-07-17.pdf https://www.london.gov.uk/sites/default/files/tfl_response_to_bus_safety_report.pdf

- The findings of the RAIB investigation into the Sandilands crash is very likely to increase scrutiny of TfL's approach to bus safety, given its findings on workplace culture, near-miss reporting, fatigue management and so on. These are not lessons that are just relevant to contracted tram operations: <https://www.gov.uk/government/news/report-182017-overturning-of-a-tram-at-sandilands-junction-croydon>

In summary, while TfL launched a Bus Safety Programme in 2016 and a lot of initiatives are under way, there has not yet been any significant improvement in outcomes on any metric. With fresh and dynamic leadership in place, there is a surely huge opportunity to achieve rapid progress by bringing the Surface safety culture – and particularly London's bus safety culture – in line with rail and underground.

My big concern is that if there is no annual high-level target for bus safety as part of the TfL Scorecard, it is pretty much certain that we will fail to hit the Mayor's bus safety targets.

Thanks for your time and attention,

Michael

Michael Liebreich

Founder and Senior Contributor, Bloomberg New Energy Finance
Board Member, Transport for London
Advisory Board Member, UN Sustainable Energy for All
Visiting Professor, Imperial College Energy Futures Lab
Founder & Chairman, Finance for Resilience
Founder & Chairman, Association Ecovillages
Chairman, St Mark's Hospital Foundation
Co-founder and Chairman, Pearlshare

Twitter: @MLiebreich

From: Kenny Shamus [mailto:]
Sent: 20 December 2017 18:25
To: Anne McMeel (); Ben Story (home) ; Ben Story (work) ; Nermin Ruse PA ; Nina Skorupska CBE (); Nina Skorupska PA [Lauren Snoxell] (); Liebreich Michael PA (Jo Jagger) ; Michael Liebreich (); Michael Liebreich (); Greg Clark CBE (); Greg Clark CBE (Kim Norris) (); Ron Kalifa (); Ron Kalifa PA (Lesley Hargrave) (); val shawcross ; Ibitson Ami ; Herbert Sarah (PA to Deputy Chair of TfL)
Cc: Carter Howard ; Gourley Jennifer ; Brown Mike (Commissioner) ; Thomson Linda ; Branks Kirsten ; Tagg Ella (ST) ; Kilonback Simon ; Page Tom ; Everett Rob ; Riley Sue
Subject: TfL Finance Committee: TfL Scorecard 2018/19 Discussion Paper

Dear All

Please find attached a paper relating to the ongoing development of the 2018/19 TfL Scorecard and the measures being proposed for use in it.

Following discussion with Ron Kalifa, he asked that the proposed measures be shared with you as members of the Finance Committee for early comment.

If you have any comments on the proposed measures, please send them to Tom Page [redacted] by Wednesday 10 January 2018. Alternatively if you would prefer to discuss your comments by phone please email Tom with a number to contact you on.

Once the measures have been confirmed, the targets and weightings will be identified and the proposed scorecard will then be submitted to the Committee and then to the Board for approval in March 2018.

Regards
Shamus

Shamus Kenny
Head of Secretariat | Transport for London
Floor 6 | City Hall | The Queen's Walk | London | SE1 2AA
[redacted]

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GLA affordable housing starts between 1 April and 30 June 2018 by scheme

project title	borough	org name	dev org name	Planning Reference Number	starts on site reported date	Reported starts on site	Breakdown by tenure				
							Social Rent (and LAR at benchmarks)	Other Affordable Rent	London Living Rent / Shared Ownership	Other Intermediate	Tenure not specified
Burnt Oak Broadway	Brent	Catalyst Housing Limited		11/0403	09/05/2018	76	30	0	46	0	0
Havelock Phase 1B	Ealing	Catalyst Housing Limited		PP/2013/3342	09/05/2018	85	80	0	5	0	0
Watts Grove	Tower Hamlets	Swan Housing Association Limited			18/06/2018	45	0	0	45	0	0
Avery Hill Phase 2	Greenwich	Viridian Housing		14/3551/F	03/04/2018	21	21	0	0	0	0
Lea Bridge Road	Waltham Forest	Peabody Trust	Peabody Trust	153834	03/04/2018	84	8	30	46	0	0
New Oxford Street WC1	Camden	Octavia Housing	Octavia Housing	2014/5946/P	29/05/2018	21	13	8	0	0	0
Tollgate	Croydon	Brick by Brick (Croydon Council)			18/06/2018	15	0	0	15	0	0
Malton House	Croydon	Brick by Brick (Croydon Council)			12/06/2018	5	0	0	5	0	0
Regina Road	Croydon	Brick by Brick (Croydon Council)			12/06/2018	19	0	0	19	0	0
Cheriton House	Croydon	Brick by Brick (Croydon Council)			12/06/2018	24	0	0	24	0	0
Kingsdown Avenue	Croydon	Brick by Brick (Croydon Council)			18/06/2018	6	0	0	6	0	0
Tollers Lane	Croydon	Brick by Brick (Croydon Council)			12/06/2018	18	0	0	18	0	0
Auckland Rise	Croydon	Brick by Brick (Croydon Council)			12/06/2018	19	0	0	19	0	0
Longheath Gardens	Croydon	Brick by Brick (Croydon Council)			12/06/2018	29	0	0	29	0	0
Pomero Street	Lewisham	Peabody Trust	Family Mosaic Housing	DC/15/093731	03/04/2018	25	18	0	7	0	0
Foxgrove Road	Bromley	Moat Homes Limited			21/05/2018	18	4	0	14	0	0
Hounslow House	Hounslow	Clarion Housing Group	Affinity Sutton Homes Limited	00707/714-746/P21	16/05/2018	38	19	0	19	0	0
White Lion and Swan Court s106	Hounslow	Richmond Housing Partnership Limited		01101/F/P1	04/04/2018	28	0	0	10	0	18
Camley Street, 102 (DLR)	Camden	One Housing Group Limited			06/04/2018	37	21	0	16	0	0
Hainault Reservoir (DLR)	Redbridge	One Housing Group Limited			06/04/2018	20	11	0	9	0	0
Highgate Police Station (DLR)	Haringey	One Housing Group Limited			06/04/2018	26	17	0	9	0	0
Lawn Road (DLR)	Camden	One Housing Group Limited			06/04/2018	16	10	0	6	0	0
London Road (DLR)	Hounslow	One Housing Group Limited			06/04/2018	41	32	0	9	0	0
Parker Tower (DLR)	Camden	One Housing Group Limited			06/04/2018	13	7	0	6	0	0
St Pancras Place (DLR)	Camden	One Housing Group Limited			06/04/2018	14	9	0	5	0	0
Greenwich Peninsula - B3 (NO206)	Greenwich	London & Quadrant Housing (L&Q)			03/04/2018	65	8	0	10	0	47
Amex House, Wembley	Brent	Home Group Limited		16/1404	17/05/2018	79	0	24	55	0	0
Rye Lane - LSO	Southwark	Hexagon Housing Association Limited		15/AP/4857	15/06/2018	22	0	0	22	0	0
Barking Riverside (Bellway S106) [Plots 201-202a]	Barking and Dagenham	London & Quadrant Housing (L&Q)			03/04/2018	73	0	0	73	0	0
Lintons Oils	Wandsworth	Paragon Community Housing Group Limited	Paragon Community Housing Group Limited		04/04/2018	33	0	0	33	0	0
Cane Hill	Croydon	AmicusHorizon Limited			11/06/2018	10	10	0	0	0	0
Durand Phase 3C	Sutton	Clarion Housing Group	Affinity Sutton Homes Limited	C2012/65550/FUL	21/05/2018	27	0	0	27	0	0
20 Leopold Street - Hidden Homes Phase 2	Tower Hamlets	Poplar HARCA Limited		PA/17/02221	18/06/2018	6	6	0	0	0	0
Blackhorse Lane Station Hub	Waltham Forest				07/06/2018	34	0	11	23	0	0

Notes:

^[1] In line with the Mayor's commitment to achieve full compliance with the ONS Code of Practice on Use of Statistics the GLA may apply revisions to the published statistics to ensure accuracy. Revisions will be confirmed in the GLA published statistics on an annual basis.

^[2] Supported housing schemes and single unit schemes have been excluded from this list to protect privacy.

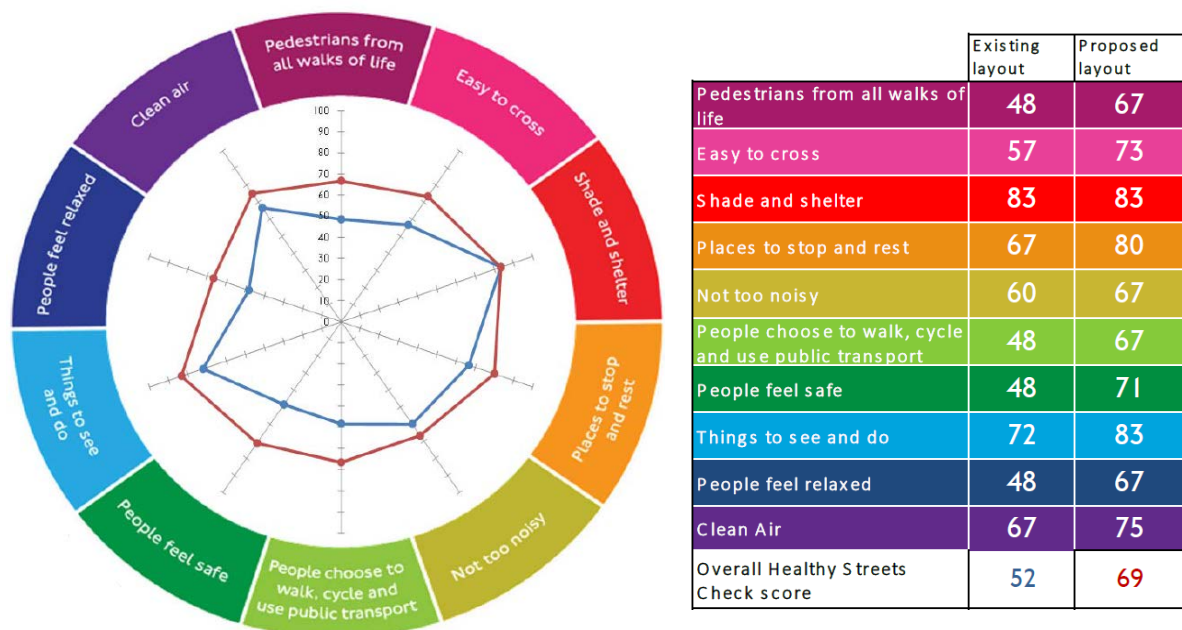
^[3] Due to transitional changes in implementing the GLA's new project management system, the tenure information for some schemes within GLA programmes will be reported on when transitional system changes are complete.

Highbury Corner Healthy Streets Check for Designers

The Project provides a transformational change to the space at Highbury Corner. General traffic road space will be reallocated to protect vulnerable road users by providing new segregated cycle lanes, larger pedestrian spaces with places to stop and rest and more direct walking routes.

The arboretum will be partially opened for all to enjoy, the green space extended and new trees planted within the pedestrianised area that will also benefit from improved lighting and an upgraded urban realm.

These changes recently were assessed at the completion of the concept design stage using the Healthy Streets Check for Designers, with the following results.



i The Healthy Streets Check score does not show whether a street is healthy or not but indicates the strengths and weaknesses of a scheme/street. It is not possible to achieve an overall score of 100%. To score well against some metrics, compromise will be needed with other metrics. This reflects the compromises inherent in any street.

Barnet and Camden	Pedestrian casualties (2014-16)
Camden High Street/Parkway (Lte Station)	10
Kings Cross (Euston Road/York Way/Grays Inn Road)	8
Kingsway/High Holborn	8
Kilburn High Road/Cambridge Avenue/Boro Bdy	7
Chalk Farm Road/Castlehaven Road	7
Euston Road/Eversholt Street	6
Euston Road/Tottenham Court Road	6
The Quadrant (Hendon)	6
Burnt Oak Broadway/Stag Lane/Watling Avenue/Boro Bdy	6
Ballards Lane/Nether Street	6

Bexley and Bromley	Pedestrian casualties (2014-16)
Park View Road/Danson Road	4
Roman Way/Crayford Road	4
Erith Road/Gravel Hill	3
Bromley Road/Royal Parade	3
Crystal Palace Parade/Westow Hill/Anerley Hill/Church Road	3
Sevenoaks Road/Shire Lane	3
Station Road/Halfway Street/Hurst Road	3
Bellegrove Road/Hook Lane	3
Beckenham Road/Croydon Road(Beckenham)	2
Station Road/Longlands Road	2

Brent and Harrow	Pedestrian casualties (2014-16)
Wembley Park Drive/Empire Way	10
Wembley Hill Rd/Harrow Rd	6
Roxeth Green Avenue/Shafesbury Avenue	6
High Street/Station Road	6
Cricklewood Broadway/Chichele Road/Cricklewood Lane	5
Chamberlayne Road/Bannister Road	5
High Rd/Ealing Rd	4
East Lane/Wembley Hill	4
Kingsbury Road/Church Lane	4
North Circular Rd/Brentfield Rd	3

City and East	Pedestrian casualties (2014-16)
Mile End Road/Burdett Road	15
Bishopsgate/Middlesex St	12
Bishopsgate/Devonshire Row/Liverpool St	10
Fleet St/New Bridge St/Farringdon St/Ludgate Circus	8
London Wall/Moorgate	8
Whitechapel High Street/Commercial Street	7
Gale St/Woodward Rd	7
Whitechapel High Street/Middlesex Street	7
Greengate St/Barking Rd	6
Bank Junction	6

Croydon and Sutton	Pedestrian casualties (2014-16)
George Street/Dingwall Road	7
Cherry Orchard Road/Addiscombe Road	7
Rosehill Roundabout	6
Whitehorse Road/Northcote Road	6
Cheam Common Road/London Road	6
Thornton Heath Pond/London Road/Thornton Road	5
London Road/Brigstock Road	4
Portland Road/Manor Road	4
London Road/Oakfield Road	4
London Road/St James Road	4

Ealing and Hillingdon	Pedestrian casualties (2014-16)
South Road/Park Avenue	7
Greenford Road/Ruislip Road	7
Mandeville Road/Eastcote Lane	6
Station Road/Clayton Road	6
Ruislip Road/Kensington Road	5
Ruislip Road East/Greenford Avenue	5
Broadway/Drayton Green Road	4
Uxbridge Road/Shakespeare Avenue/Central Avenue	4
Broadway/Haven Green	4
Hanger Lane/Uxbridge Road	3

Enfield and Haringey	Pedestrian casualties (2014-16)
High Road (N22)/Lordship Lane	14
North-South Route/Ferry Lane	12
High Road (N22)/Turnpike Lane	7
High Road (N15)/Philip Lane	7
High Road (N15)/West Green Road	5
High Road (N17)/White Hart Lane	5
Angel Road/Fore Street	5
High Road (N17)/Dowsett Road	5
Great Cambridge Road/Southbury Road	5
West Green Rd/Harringay Rd	5

Greenwich and Lewisham	Pedestrian casualties (2014-16)
Rushey Green/Brownhill Rd	9
Catford Road/Ravensbourne Park	6
Eltham High Street/Court Road	5
Catford Road/Canadian Avenue	4
Lewisham Way/Parkfield Road	4
Baring Road/Downham Way	4
Lee High Road/Lee Road/Burnt Ash Road/Eltham Road	4
Catford Rd/Rushey Green	4
Deptford Broadway/Brookmill Road	3
Southend Lane/Bell Green.	3

Havering and Redbridge	Pedestrian casualties (2014-16)
High Rd/Goodmayes Rd	5
Fullwell Cross	5
Southend Rd/Chigwell Rd	4
South Street/Victoria Road	4
High Road/Cameron Road/Seven Kings Road	4
Eastern Avenue/Ley Street	3
Ilford Hill/Ilford Lane	3
Green Lane/South Park Drive	3
Eastern Avenue/Hainault Road/Barley Lane	2
Gants Hill Stn Roundabout	2

Lambeth and Southwark	Pedestrian casualties (2014-16)
Acre Lane/Brixton Hill	14
Rotherhithe New Road/Rotherhithe Old Road	9
Atlantic Road/Coldharbour Lane	8
Brixton Road/Stockwell Road/Gresham Road	8
Camberwell Green/Camberwell New Road	7
Borough High Street/Duke Street Hill	7
Harleyford Road/South Lambeth Road/Kennington Lane	7
Stockwell Road/Clapham Road/South Lambeth Road	6
Vauxhall Cross	6

Elephant And Castle (North Roundabout)	5
--	---

Merton and Wandsworth	Pedestrian casualties (2014-16)
Mitcham Road/Tooting Broadway	16
Upper Tooting Road/Tooting Bec Road	8
York Rd Roundabout	5
Putney Hill/Upper Richmond Road	5
Battersea Park Road/Latchmere Road	5
Wandsworth High Street/Buckhold Road/Wandsworth Plain	5
St John'S Hill/Falcon Road	5
The Avenue/Clapham Common West Side	5
St John'S Hill/Strath Terrace	4
Kingston Road/Morden Road	4

North East	Pedestrian casualties (2014-16)
Holloway Road/Parkhurst Road	10
Pentonville Road/Islington High Street	10
Stamford Hill/Amhurst Park	10
Seven Sisters Road/Green Lanes Boro Bdy	9
Kingsland Rd/Old St	9
High St Shoreditch/Commercial St	9
Manor Rd/Stamford Hill	8
Seven Sisters Rd/St Thomas'S Rd(Ats)	7
Seven Sisters Road/Blackstock Road/Stroud Green Road	6
Archway Intersection	6

South West	Pedestrian casualties (2014-16)
Bath Road/Vicarage Farm Road	5
Great West Road/Vicarage Farm Rd	5
Kingston Hill/Queens Road	4
High St/Hanworth Rd	4
Bridge Street/Hill Street	4
Grove Road/Hanworth Road	4
King Street/Heath Road	4
George Street/The Quadrant	4
St Marks Hill/Claremont Road	4
Great West Road/Heston Road	3

West Central	Pedestrian casualties (2014-16)
Charing Cross Rd/Cranbourn St	12
Cambridge Circus (Shaftesbury Avenue/Charing Cross Road)	10
Oxford Street/Duke Street	10
Oxford Street/Holles Street	10
Oxford Street/James Street	10
Old Brompton Rd/Warwick Rd	9
Piccadilly Circus/Coventry St	9
Cromwell Rd/Gloucester Rd	9
Knightsbridge/Brompton Road	8
Piccadilly Circus	8

Mayors Question 2018/2101 - Screened Out Crime

01/09/2017 - 31/08/2018

Protective Marking	OFFICIAL
Suitable for Publication Scheme	Yes
Ad-Hoc Reference Number	13181 & 13294
Relevant To	MOPAC
Summary	Mayors Question 2018/2101 - Screened Out Crime for the date range 01/09/2017 - 31/08/2018
Creating Branch / Directorate	MetHQ Information and Insight
Date Created	11/09/18
Review Date	01/04/18

This report uses LIVE DATA extracted from: CRIS MIS

Live data extracted on: 11/09/2018

The data in this report reflects **live data** which may be subject to small changes over time

Need to request some more data?

[Submit a request here](#)

Notes

Live data was taken from CRIS on the 11/09/2018

The records counted were recorded between the 01/09/2017 and the 31/08/2018.
This may not be when the offence took place.

Data is a count of all Crime Reports with confirmed and notifiable offences that currently show a Screening Decision of OUT.

Each crime undergoes a primary investigation as per the 'Crime Screening and Secondary Investigation Standard Operating Procedures'

After this CRIS record is either screened 'In' for further investigation or screened 'Out', where there is little likelihood of the crime being solved.

A crime can only have one Screening Decision at a time, but this can change several times during the course of an investigation.

Crime Reports Currently Screened OUT for Crimes Recorded Between 01/09/2017 and 31/08/2018

MAJOR Classification	MINOR Classification	2017				2018								Grand Total
		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	
Violence Against the Person	Violence with Injury	965	1152	1004	969	885	809	982	966	1148	1111	1180	1068	12239
	Violence without Injury	2131	2502	2375	2208	2150	2135	2332	2171	2518	2369	2616	2365	27872
Violence Against the Person Total		3096	3654	3379	3177	3035	2944	3314	3137	3666	3480	3796	3433	40111
Sexual Offences	Rape	0	1	0	0	0	1	1	1	0	0	0	0	4
	Other Sexual Offences	69	92	60	55	70	63	54	76	79	111	91	75	895
Sexual Offences Total		69	93	60	55	70	64	55	77	79	111	91	75	899
Robbery	Robbery of Personal Property	992	1222	1220	1139	1085	893	931	930	901	1123	1158	1002	12596
	Robbery of Business Property	24	54	53	47	43	37	46	41	48	43	35	42	513
Robbery Total		1016	1276	1273	1186	1128	930	977	971	949	1166	1193	1044	13109
Burglary	Burglary - Residential	2913	3581	4151	3978	4277	3613	3293	3288	3348	3007	3043	3219	41711
	Burglary - Business and Community	836	844	803	793	919	801	891	935	877	899	931	893	10422
Burglary Total		3749	4425	4954	4771	5196	4414	4184	4223	4225	3906	3974	4112	52133
Vehicle Offences	Aggravated Vehicle Taking	29	25	25	29	37	28	35	24	24	25	26	18	325
	Theft or Taking of a Motor Vehicle	1779	1890	1933	1668	1906	1716	1730	1699	1671	1743	1792	1775	21302
	Theft from a Motor Vehicle	4453	4711	4725	4492	4772	4496	4476	4458	4563	4656	4654	4690	55146
	Interfering with a Motor Vehicle	861	985	1042	936	1181	1027	1082	1086	989	965	928	1059	12141
Vehicle Offences Total		7122	7611	7725	7125	7896	7267	7323	7267	7247	7389	7400	7542	88914
Theft	Bicycle Theft	1787	1620	1368	829	932	836	799	1082	1459	1499	1788	1674	15673
	Shoplifting	1729	1879	1850	1597	1676	1617	1581	1616	1729	1584	1555	1521	19934
	Other Theft	5509	6069	6116	6069	5762	5366	5571	5611	6103	5820	6492	5993	70481
	Theft from Person	2810	3312	3633	3494	2959	2695	2848	2680	2445	2849	2868	2629	35222
Theft Total		11835	12880	12967	11989	11329	10514	10799	10989	11736	11752	12703	11817	141310
Arson and Criminal Damage	Arson	80	106	122	65	56	61	51	42	82	77	109	91	942
	Criminal Damage	2847	3119	2981	2684	2866	2430	2526	2681	2824	2639	2749	2542	32888
Arson and Criminal Damage Total		2927	3225	3103	2749	2922	2491	2577	2723	2906	2716	2858	2633	33830
Drug Offences	Drug Trafficking	9	5	9	5	4	12	3	5	2	6	6	2	68
	Possession of Drugs	60	65	66	35	56	46	46	49	41	46	36	48	594
Drug Offences Total		69	70	75	40	60	58	49	54	43	52	42	50	662
Public Order Offences	Violent Disorder	0	0	0	0	0	1	1	0	0	0	0	0	2
	Racially or Religiously Aggravated Public Fear, Alarm or Distress	1	0	0	1	0	0	0	0	1	0	0	1	4
	Public Fear Alarm or Distress	921	1042	1037	843	859	852	941	885	1058	995	1154	978	11565
	Other Offences Against the State, or Public Order	102	83	82	50	80	79	70	92	102	91	112	73	996
Public Order Offences Total		1024	1125	1099	894	939	932	1012	977	1161	1086	1266	1052	12567
Possession of Weapons	Possession of Firearm with Intent	3	3	1	0	2	1	2	2	1	2	1	0	18
	Possession of Firearms Offences	10	4	7	3	3	4	1	6	3	3	5	6	55
	Other Firearm Offences	1	0	0	0	0	0	0	0	0	1	0	0	2
	Possession of Article with Blade or Point	24	30	26	19	32	29	31	30	39	27	44	37	368
	Possession of Other Weapon	35	33	21	19	20	28	16	24	25	28	27	20	296
Possession of Weapons Total		73	70	55	41	57	62	50	62	68	61	77	63	739
Miscellaneous Crimes Against Society	Bail Offences	0	0	0	0	1	0	1	0	0	1	0	0	3
	Bigamy	0	0	0	1	0	0	0	0	0	0	0	0	1
	Dangerous Driving	1	1	2	3	2	0	1	3	2	1	3	0	19
	Disclosure, Obstruction, False or Misleading Statements etc.	0	0	0	0	0	1	0	1	1	0	1	0	4
	Forgery or Use of Drug Prescription	0	1	0	0	1	0	0	0	0	1	0	1	4
	Fraud or Forgery Associated with Driver Records	0	4	2	0	2	3	1	1	1	0	0	0	14
	Going Equipped for Stealing	1	1	0	0	2	0	0	1	1	2	0	1	9
	Handling Stolen Goods	1	2	2	3	2	0	3	4	3	0	1	3	24
	Making, Supplying or Possessing Articles for use in Fraud	11	8	10	5	13	7	10	16	8	10	8	12	118
	Obscene Publications	3	3	2	2	1	4	2	0	0	0	3	0	22
	Offender Management Act	0	0	0	1	0	0	0	1	0	0	0	1	3
	Other Forgery	26	30	36	17	23	26	16	18	22	21	23	30	288
	Other Notifiable Offences	51	47	43	24	32	24	44	39	55	57	52	58	526
	Perverting Course of Justice	0	1	2	1	0	1	0	1	0	0	4	1	11
	Possession of False Documents	0	0	0	0	1	0	0	2	0	0	2	0	5
	Profitting From or Concealing Proceeds of Crime	0	0	0	0	0	0	0	0	0	1	0	0	1
	Soliciting for Prostitution	0	0	0	0	0	0	0	0	0	1	0	0	1
	Threat or Possession With Intent to Commit Criminal Damage	37	51	31	36	37	38	36	39	54	41	44	39	483
Miscellaneous Crimes Against Society Total		131	149	130	93	118	101	116	128	147	136	141	146	1536
Grand Total		31111	34578	34820	32120	32750	29777	30456	30608	32227	31855	33541	31967	385810

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
1/N1	DD
2/N2	DD
3/N3	DD
4	DD
5	DD
6/N6	DD
7/N7	DD
8/N8	DD
9/N9	DD
10/N10	DD
11/N11	DD
12/N12	DD
13/N13	DD
14/N14	DD
15/N15	DD
15H	RM
16/N16	DD
17	DD
18/N18	DD
19/N19	DD
20	DD
21/N21	DD
22/N22	DD
23/N23	DD
24/N24	DD
25/N25	DD
26/N26	DD
27/N27	DD
28/N28	DD
29/N29	DD
30	DD
31/N31	DD
32	DD
33/N33	SD
34/34	DD
35/N35	DD
36/N36	DD
37/N37	DD
38/N38	DD
39	SD
40	DD
41/N41	DD
42	DD
43/N43	DD
44/N44	DD
45	DD
46	SD
47/N47	DD
48	DD
49	DD
50	DD
51	DD
52/N52	DD
53/N53	DD
54	DD
55/N55	DD
56	DD
57/N57	DD
58	DD
59	DD
60	DD
61	DD
62	DD
63/N63	DD
64/N64	DD
65/N65	DD
66	DD
67	DD
68/N68	DD
69/N69	DD
70	SD
71	DD
72/N72	SD
73/N73	DD
74/N74	DD
75	DD
76/N76	DD
77	DD

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Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
78	DD
79	DD
80	SD
81	DD
83/N83	DD
85/N85	DD
86/N86	DD
87/N87	DD
88/N88	DD
89/N89	DD
90	DD
91/N91	DD
92	DD
93/N93	DD
94/N94	DD
95	SD
96	DD
97	DD
98/N98	DD
99	DD
100	SD
101	DD
102/N102	DD
103	DD
104	DD
105/N105	DD
106	DD
107	DD
108/N108	SD/DD
109/N109	DD
110	SD
111/N111	DD
112	SD
113/N113	DD
114	DD
115	DD
116	DD
117	SD
118	DD
119/N119	DD
120	DD
121	DD
122	DD
123/N123	DD
124	SD
125	DD
126	SD
127	DD
128/N128	DD
129	DD
130	SD
131	DD
132/N132	DD
133/N133	DD
134/N134	DD
135	DD
136	DD
137/N137	DD
138	SD
139/N139	DD
140/N140	DD
141	DD
142	DD
143	SD
143D	DD
144	DD
145/N145	DD
146	SD
147	DD
148/N148	DD
149/N149	DD
150	DD
151	DD
152	SD
153	SD
154/N154	DD
155/N155	DD
156	DD
157	DD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
158/N158	DD
159/N159	DD
160	DD
161	DD
162	SD
163	SD/DD
164	SD
165	SD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
166	SD
167	SD
168	DD
169	DD
170	SD
171/N171	DD
172	DD
173	DD
174	DD
175	DD
176/N176	DD
177	DD
178	SD
179	DD
180	DD
181	SD
182	DD
183	DD
184	SD/DD
185	DD
186	DD
187	SD
188/N188	DD
189/N189	DD
190	SD
191	DD
192	SD
193	SD
194	DD
195	SD
196	DD
197	DD
198	DD
199/N199	DD
200	SD/DD
201	SD
202	DD
203	SD
204	DD
205/N205	DD
206	SD
207/N207	DD
208	DD
209/609	SD
210	DD
211	DD
212	DD
213/N213	DD
214/N214	SD
215	DD
216	SD
217	DD
219	SD
220/N220	DD
221	DD
222/N222	DD
223	SD
224	SD
225	SD
226	SD
227	SD
228	SD
229	DD
230	DD
231	DD
232	SD
233	SD
234	SD
235	SD
236	SD
237	DD
238/N238	DD
240	DD
241	DD
242/N242	DD
243/N243	DD
244	SD
245	DD
246	SD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
247	DD
248	DD
249	DD
250/N250	DD
251	SD
252	DD
253/N253	DD
254	DD
255	SD
256	SD/DD
257	DD
258	DD
259	DD
260	DD
261	DD
262	DD
263	DD
264/N264	DD
265	SD
266/N266	DD
267	DD
268	SD
269	DD
270	DD
271/N271	DD
272	SD
273	SD
274	SD
275	DD
276	SD
277/N277	DD
279/N279	DD
280	DD
281/N281	DD
282	DD
283	SD
284	SD
285/N285	DD
286	SD
287	DD
288	SD
289	SD
290	SD
291	SD
292	DD
293	SD/DD
294	DD
295/N295	DD
296	DD
297/N297	DD
298	SD
299	SD
300	SD
302	DD
303	SD
305	SD
307	DD
308	DD
309	SD
312	SD
313	SD/DD
314	SD
315	SD
316	SD
317	DD
318	SD
319	DD
320	DD
321/N321	DD
322	SD
323	SD
324	SD
325	SD
326	SD
327	SD
328	DD
329	DD
330	DD
331	SD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
332	DD
333	DD
336	SD
337	DD
339	SD
340	DD
341/N341	DD
343/N343	DD
344/N344	DD
345/N345	DD
346	SD
347	SD
349	DD
350	DD
352	SD
353	DD
354	SD
355	SD
356	SD
357	DD
358	SD
359	SD
360	SD
362	SD
363	DD
364	SD
365/N365	DD
366	SD
367	SD
368	DD
370	DD
371	SD/DD
372	DD
375	SD
376	SD
377	SD
379	SD
380	SD
381/N381	DD
382	SD
383	SD
384	SD
385	SD
386	SD
388	DD
389	SD
390/N390	DD
391	SD
393	SD
394	SD
395	SD
396	SD
397	SD
398	SD
399	SD
401	DD
403	DD
404	SD
405	DD
405D	DD
406	DD
407	SD/DD
410	SD
411	SD
412	DD
413	SD
414	DD
415	DD
417	DD
418	DD
419	SD
422	DD
423	SD/DD
424	SD
425	DD
427	DD
428	SD
430	DD
433	SD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
432	DD
434	SD
436	DD
440	SD
444	SD
450	SD
452	DD
453/N453	DD
455	SD
460	DD
462	SD
463	SD
464	SD
465	SD
466	DD
467	DD
468	DD
469	SD
470	SD
472/N472	DD
473	DD
474/N474	DD
476	DD
481	SD
482	DD
483	DD
484	SD
485	SD
486/N486	DD
487	SD
488	SD
490	SD
491	DD
492	DD
493	SD
496	DD
498	DD
499	SD
507	SD
521	SD
549	SD
601	DD
602	DD
603	DD
605	DD
606	DD
607	DD
608	DD
611	DD
612	DD
613	DD
616	DD
617	DD
621	DD
624	DD
625	DD
626	DD
627	DD
629	DD
631	SD
632	DD
633	DD
634	DD
635	DD
636	DD
637	DD
638	DD
639/670	DD
640	DD
642	DD
643	DD
646	SD
648	SD
649	DD
650	DD
651	DD
652	DD
653	DD
654	DD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
655	DD
656	DD
657	DD
658	DD
660	DD
661	DD
663	SD
664	DD
665	SD
667	DD
669	DD
671	DD
672	DD
673	DD
674	DD
675	DD
677	DD
678	DD
679	DD
681	DD
683	DD
685	DD
686	DD
687	DD
688/628	DD
690	DD
691	DD
692	DD
696	DD
697	DD
698	DD
699	DD
965	SD
969	SD
A10	SD
B11	SD
B12	SD
B13	SD
B14	SD
B15	SD
B16	SD
C1	SD
C2/NC2	DD
C3	DD
C10	SD
C11	SD
D3	SD
D6	SD
D7	DD
D8	DD
E1/NE1	DD
E2	DD
E3	DD
E5	SD
E6	SD
E7	SD
E8	DD
E9	DD
E10	SD
E11	SD
EL1/NEL1	DD
EL2	DD
EL3	DD
G1	SD
H2	SD
H3	SD
H9	SD
H10	SD
H11	SD
H12	DD
H13	SD
H14	SD
H17	SD
H18/19	SD
H20	SD
H22	SD
H25	SD
H26	SD
H28	SD

Mayor's Question 2018/2356

Route No	Vehicle Type (DD = Double Deck, SD = Single Deck)
H32	SD
H37/NH37	SD
H91	DD
H98	SD
K1	SD
K2	SD
K3	SD
K4	SD
K5	SD
N20	DD
N5	DD
N97	DD
N136	DD
N550	DD
N551	DD
P4	SD
P5	SD
P12	SD
P13	SD
R1	SD
R2	SD
R3	SD
R4	SD
R5/R10	SD
R6	SD
R7	SD
R8	SD
R9	SD
R11	SD
R68	SD
R70	SD
RV1	SD
S1	SD
S3	SD
S4	SD
U1	SD
U2	SD
U3	SD/DD
U4	DD
U5	DD
U7	SD
U9	SD
U10	SD
W3/NW3	DD
W4	SD
W5	SD
W6	SD
W7/NW7	DD
W8	DD
W9	SD
W10	SD
W11	SD
W12	SD
W13	SD
W14	SD
W15	SD
W16	SD
W19	SD
X26	DD
X68	DD

MQ 2018 2480

Borough/BCU Name	Borough Actual Strength	Those who Live on any London Borough	Those who live on the borough they serve
BS - Kensington & Chelsea Borough	483	263	2
CN - Central North Command Unit	1,196	542	31
CW - Westminster HQ	1,180	588	9
EA - East Area Command Unit	1,316	608	472
FH - Hammersmith & Fulham Borough	471	278	0
GD - Hackney Borough	573	310	19
HT - Tower Hamlets Borough	632	352	19
JC - Waltham Forest Borough	533	289	22
KF - Newham Borough	714	380	14
LX - Lambeth Borough	739	440	35
MD - Southwark Borough	702	430	5
PL - Lewisham Borough	598	385	25
PY - Bromley Borough	412	187	77
QA - Harrow Borough	323	119	28
QK - Brent Borough	560	227	13
RG - Greenwich Borough	546	263	0
RY - Bexley Borough	332	125	81
SX - Barnet Borough	495	157	55
TW - Richmond upon Thames Borough	279	124	27
TX - Hounslow Borough	483	183	55
VK - Kingston upon Thames Borough	279	115	29
VW - Merton Borough	326	180	5
WW - Wandsworth Borough	493	298	16
XB - Ealing Borough	606	294	64
XH - Hillingdon Borough	471	172	45
YE - Enfield Borough	537	247	107
YR - Haringey Borough	571	287	7
ZD - Croydon Borough	657	339	144
ZT - Sutton Borough	296	139	46
	16,804	8,320	1,452



23 July 2018

Mr James Farrar
UPHD
12-20 Baron Street
London
N1 9LL

Dan Maskell
Head of Stakeholder Relations
Taxi and Private Hire
Transport for London

2nd Floor, Zone 2G2,
230 Blackfriars Road,
SE1 8NW

By email

Dear James,

I write in response to your open letter, of 19 July, to the Mayor of London, Sadiq Khan.

Taking each of your points in turn:

1. **Worker rights**

As we have made repeatedly clear to the UPHD, current legislation does not provide for the regulation of driver pay and working conditions by Transport for London (TfL). Drivers choose which operator (or operators) they work for, and the working terms and conditions they are prepared to accept. It is not within TfL's remit to advise on arrangements between private hire drivers and who they choose to work for.

However, the Mayor has voiced support for rulings brought by drivers who felt they did not have access to basic work place rights. In addition, TfL has played an active role in the Department for Transport's Task and Finish Group on taxi and private hire, which examined a range of issues including driver pay and working conditions. The report by the chair of the Group was recently submitted to Nus Ghani MP, the Parliamentary Under Secretary of State at the Department for Transport.

In a policy statement published earlier this year, TfL has also reaffirmed that private hire operators should be actively promoting the welfare and working conditions of drivers. These proposals will be the subject of a consultation later this year and we would encourage you and your members to respond to this.

2. **Fair share of the regulatory and cost burden**

As you know, TfL is committed to ensuring that London's private hire trade continues to deliver a high quality and safe transport service for passengers.

We have introduced a number of regulatory measures to improve standards and security in the private hire industry, all of which have been subject to consultation and in some cases, legal challenge.

With regard to your comments on the increased costs to drivers, our primary aim has and always will be to ensure the safety of the travelling public. It is therefore essential that the drivers we license are equipped with the knowledge and ability to provide a high quality service. Private hire drivers have a number of ways of satisfying the English language requirement – by providing evidence of a range of qualifications. Drivers have until 30 April 2019 to satisfy this requirement.

As you will be aware, we have recently concluded a public consultation on proposals to introduce an advanced driving test for private hire drivers. Prior to the consultation, we commissioned an Integrated Impact Assessment which took into consideration a number of factors, including costs. We are now considering the results of the consultation before a final decision is made on the proposal.

Similarly, the proposal to remove the Congestion Charge exemption for private hire vehicles is just that at this stage, a proposal. We would urge you and your members to respond to the consultation and provide your considered views on the proposal.

The introduction of newly structured licensing fees for private hire operators, which again was subject to legal challenge, ensure that operators pay a fee that more fairly reflects the costs of licensing, administration, compliance and enforcement activities that they are responsible for.

3. Right to represent

As was explained to you in an email from our Interim General Manager of Taxi and Private Hire, Graham Robinson, on 6 March 2018, TfL is committed to eradicating all forms of bullying and harassment which may be on the grounds of race, nationality, ethnicity, gender, disability, age, sexual orientation, religion, belief, faith or any other personal characteristic. To reiterate, we expect all licensed drivers and trade representatives to behave in a fair and non-discriminatory manner, to be courteous and polite and to treat all members of the public with respect at all times and without exception. You are aware that we carried out a full investigation into Mr Merrill's tweets in the summer of 2017 and that appropriate action was taken.

I disagree with your assertion regarding TfL's engagement with representatives and members of the private hire trade. As we have advised you on numerous occasions, we meet regularly with a variety of bodies representing the interests of private hire companies, operators and drivers. This includes regular meetings with the GMB Union, which is an established and recognised body representing the interests of private hire drivers.

With regard to engagement with the UPHD specifically, we have consistently engaged with you and the UPHD, responding to any emails and dealing with any casework that has been submitted. We have also offered to meet with you on at least three occasions this year alone. On each occasion the UPHD did not respond to the offer.

One final point on the subject of engagement; in a recent email the UPHD indicated that it wanted to engage in meaningful dialogue on a number of issues. However, in the proceeding days the UPHD has repeatedly accused TfL of institutional racism on Twitter, published this open letter and then disrupted a Mayor's Question Time session. This approach seems to strongly contradict the UPHD's request for meaningful engagement.

That being said, you have since accepted our invite. If you could suggest a suitable time and date, we will facilitate a meeting at our offices.

4. Safety and security

Safety and security of passengers and drivers using private hire services is paramount and we are committed to ensuring that London's private hire trade continues to deliver a high quality and safe transport service for passengers. This is why we will continue to introduce measures to drive up standards across the board.

We've recruited 250 additional TfL Compliance Officers to support our licensed drivers and to swiftly deal with illegal or non-compliant issues within the trade. This will reduce illegal activity and increase confidence in law abiding private hire services.

Earlier this year we consulted on a number of further regulatory measures to address safety in private hire vehicles. We also plan to consult later this year on proposals contained in our policy paper, available [here](#), and this would be the most appropriate forum for you to provide your views on this issue.

We'd urge you and your members to report any allegations of crime to the police and cooperate fully with their investigations.

Yours sincerely

Dan Maskell
Head of Stakeholder Relations
Taxi and Private Hire
Transport for London